



How to Use the Nuance Hardware Compatibility List

You can buy one of our headsets to use with Dragon Naturally Speaking, or you can get one from somewhere else. But what to choose? Nuance (formerly Scansoft) who produce Dragon Naturally Speaking provide a handy guide to hardware on their webpage. Go to: <http://support.scansoft.com/compatibility/>

Step 1: Choose a product

Company | **News** | **Products** | **Industries** | **Support** | **Partners** | **International** | **Contact** | **Store**

Home > Support > Hardware Compatibility List

SUPPORT

Hardware Compatibility List

The Hardware Compatibility List is a listing of third party hardware devices that Nuance has evaluated in its compatibility labs. Each hardware device that we evaluate is run through exhaustive tests to determine compatibility with our products.

Select a Product

For a list of supported hardware, please select a Product from the drop-down list below.

▼

Search | Site Map | Contact | Legal Notices | Privacy Policy | Accessibility

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NB: There are other useful links listed on the right-hand menu, including the **Knowledge Base** (a searchable FAQ) and **User Guides** (full manuals in PDF format).

Step 2: Choose a Device from the drop-down menu:

Select a Device Category

Use this tool to search for hardware devices that are compatible with Dragon NaturallySpeaking. Select a device category from the drop-down list below.

Select a device category ▼

"legacy" devices are fully compatible with Dragon NaturallySpeaking and have been successfully tested in the past but are no longer commercially available.








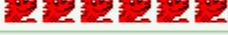




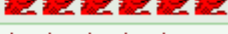






Continue >>

Select a device category ▼

- Select a device category
- Array Microphones (current)
- Array Microphones (legacy)
- Desktop Microphones
- Headset Microphones (current)**
- Headset Microphones (legacy)
- Handheld Microphones
- Lavalier/Clip-On Microphones
- PDA's (current)
- PDA's (legacy)
- Recorders (current)
- Recorders (legacy)
- Soundcards / Integrated Audio
- Tablet PCs
- Tablet PCs with Array Microphones
- Wireless Microphones

“Current” refers to the newest models, “Legacy” to equipment that’s been available for a while. If you’re interested in using a voice recorder and transcribing recordings made at other times (recommended), you can investigate the most suitable type in here as well.

Step 3: Browse the list of results

Search Results		
Your search for hardware devices found 28 matches. Please select a model to view detailed information.		
Model	Manufacturer	Accuracy Scale Dragon Score
ANC-700	Andrea Electronics	
ANC-750	Andrea Electronics	
DSP 300 USB	Plantronics	
DSP 400 USB	Plantronics	
DSP 500	Plantronics	
GN 501SC	GN Netcom	
GN 503SC	GN Netcom	
GN 503USB	GN Netcom	
GN2100 Stereo USB	GN Netcom	
HSGEN1 - Retail Bundle	Vasonic	
NC-91	Andrea Electronics	
NC-91 + USB Adapter	Andrea Electronics	
NC-95	Andrea Electronics	
P2000	Plantronics	
Parrott TalkPro	VXI Corporation	
Parrott TalkPro Max	VXI Corporation	
Parrott TalkPro Max2	VXI Corporation	
Parrott TalkPro USB 100	VXI Corporation	
Parrott TalkPro USB200	VXI Corporation	

NB: Search results are listed alphabetically instead of by rating, so be sure to check out the entire list.




Nuance/Scansoft test the majority equipment listed in their database, and rate it for compatibility in “dragons”. Six dragons is the highest rating any item can earn.

Just click on the underlined name to see the **Evaluation Report** (see below).

Step 4: Click a Name and Read the Evaluation Report:

Evaluation Report	
Manufacturer:	Plantronics (Phone: 800-544-4660)
Model:	DSP 300 USB
Device Category:	Headset Microphones (current)
Accuracy Scale Dragon Score:	
Compatibility Category:	Nuance Certified
Summary:	Tested: Version 9 - 6/06 USB stereo headset, volume control, mute switch

There are three levels of evaluation:

-  **Certified:** passed all tests and meets the highest performance and quality requirements.
-  **Authorised:** fully compatible and gives satisfactory service under specifically stated conditions.
-  **Endorsed:** either it hasn't been tested by Nuance, or it didn't reach full certification criteria – but users say they like it.

A full explanation of compatibility category descriptions can be found underneath the report.

Compatibility Category Descriptions
<ul style="list-style-type: none">■ Nuance Certified Passed all tests with Dragon NaturallySpeaking and meets our highest performance and quality standards.■ Nuance Authorized Fully compatible with Dragon NaturallySpeaking and meets satisfactory performance and quality standards under certain operating conditions that are specifically indicated.■ Reseller Endorsed The device was either not tested by Nuance or does not quite meet our full certification criteria, but resellers/VARs or customers have reported full satisfaction with its performance with Dragon NaturallySpeaking.

Step 4: Read the Remarks

(optional but recommended)

The **Remarks** section below this contains various disclaimers regarding your statutory rights, and a link to Customer Service.

Remarks

Newer hardware may not be listed here or on our Web site simply because we have not tested our products with them yet. We are continually testing new hardware and adding them to the list. However, if your hardware is not listed you may still be able to use it with your Nuance Products. It is also possible that your hardware manufacturer has posted driver updates at a Web or FTP site that you can download.

If you have any questions, or if your hardware is not listed, please feel free to contact [Customer Service](#).

This compatibility list is only a guideline. Nuance cannot predict or control the manufacturing or quality control of third party hardware devices. Since hardware manufacturers may change their configurations at any time, Nuance, or any of its affiliates can not be held responsible for the quality or functionality of the products with the hardware in this list.

INFORMATION PROVIDED IN THIS PRODUCT SUPPORT CENTER IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. The user assumes the entire risk as to the accuracy and the use of the information in this Product Support Center. You have the right to use this technical information subject to the terms of the License Agreement that you received with the product this information pertains to.

The **Remarks** are the same no matter which piece of equipment you're reading about, but you are advised to read them at least once before buying any item recommended by their site.