

UNIVERSITY OF BOLTON
**SCHOOL OF THE BUILT ENVIRONMENT &
ENGINEERING – RAK CAMPUS**
MSc CONSTRUCTION MANAGEMENT
SEMESTER TWO EXAMINATION 2010/2011
BUILT ASSET MANAGEMENT
MODULE NO: COM4012

Date: Wednesday 1 June 2011

Time: 5.00 pm – 8.00 pm

INSTRUCTIONS TO CANDIDATES:

There are **SIX** questions on this paper.

Answer **FOUR** questions.

All questions carry equal marks.

This is a **CLOSED BOOK** examination.

Write your answers in the answer book provided **NOT** on the question paper. You must clearly label each answer with the corresponding question number.

School of the Built Environment and Engineering – RAK Campus
MSc Construction Management
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Built Asset Management
Module No. COM4012

1. What are built assets, what constitutes good facilities management and how do different stakeholders influence the management of facilities?
25 Marks

2. What are the principle types of legal documents that one might use in facilities management. How do they differ and when and in what situations might they be used.
25 Marks

3. In Procurement there are principally two different strategies one might use in negotiating a contract – Adversarial and Collaborative. What are the advantages and disadvantages and in what situations might they best be used.
25 Marks

4. Outsourcing of services in facilities management is a commonly used strategy in many situations –Please discuss in detail what are the advantages and disadvantages of outsourcing. What risks are involved?
25 Marks

5. Compare and contrast the requirements of managing an apartment building verses the management of a luxury hotel. What roles, services and key considerations are necessary in order to manage these facilities?
25 Marks

6. What are the potential risks that facilities managers encounter? Give an explanation using the management of a major development like the Palm as an example.
25 Marks

END OF QUESTIONS